

OmniDrones BV, located at Industrieweg 1, 9402 NP Assen, is responsible for the processing of personal data as shown in this privacy statement.

#### Contact Details

<https://omnidrones.nl>  
Industrieweg 1  
9402 NP Assen  
+31592868218

Egbert Swierts is the Data Protection Officer of OmniDrones BV. He can be reached at [Egbert@omnidrones.nl](mailto:Egbert@omnidrones.nl).

#### Personal Data We Process

OmniDrones BV processes your personal data because you use our services and/or because you provide this data to us yourself.

Below is an overview of the personal data we process:

- First and last name
- Gender
- Date of birth
- Place of birth
- Address details
- Telephone number
- Email address
- Location data
- Data about your activities on our website
- Bank account number

#### Special and/or Sensitive Personal Data We Process

Our website and/or service does not intend to collect data about visitors under the age of 16, unless they have permission from a parent or guardian. However, we cannot verify the age of a visitor. We therefore recommend that parents be involved in their children's online activities, to help prevent the collection of data about minors without parental consent.

If you believe that we have collected personal data about a minor without such consent, please contact us at [info@omnidrones.nl](mailto:info@omnidrones.nl), and we will delete this information.

#### Purpose and Legal Basis for Processing Personal Data

OmniDrones BV processes your personal data for the following purposes:

- To process your payment
- To contact you by phone or email if necessary to provide our services
- To inform you about changes to our services and products
- To deliver goods and services to you
- To enable proctored exams
- OmniDrones BV also processes personal data when legally required to do so, such as data needed for our tax filings

### **Automated Decision-Making**

OmniDrones BV does not make decisions based solely on automated processing that could have significant consequences for individuals. This refers to decisions made by computer programs or systems without human involvement (for example, an employee of OmniDrones BV). OmniDrones BV uses the following computer programs or systems:

### **How Long We Store Personal Data**

OmniDrones BV does not retain your personal data longer than is strictly necessary to achieve the purposes for which your data is collected. We apply the following retention period for the following category of personal data: **5 years for course progress and exam results.**

### **Sharing Personal Data with Third Parties**

OmniDrones BV does not sell your data to third parties and will only provide it if necessary for the execution of our agreement with you or to comply with a legal obligation.

With companies that process your data on our behalf, we enter into a data processing agreement to ensure the same level of security and confidentiality of your data. OmniDrones BV remains responsible for these processing activities.

- Mollie

Payment for the course is processed via Mollie, which has its own privacy policy: <https://www.mollie.com/nl/privacy>

- Veriff

All students must be identified through passport or ID card verification. This is a requirement imposed on us by the RDW. For this verification, we use Veriff, which has its own privacy policy. Veriff verifies your identity and informs us whether the verification was successful.

Privacy policy: <https://www.veriff.com/privacy-policy>

- ProctorExam

EASA requires online proctored exams for the A2 exam and theory exams in the specific category. We use ProctorExam, which provides the corresponding software and online support. ProctorExam has its own privacy policy, <https://proctorexam.com/privacy-and-data-security/> To use ProctorExam, it is required to download **Google Chrome**, and the exam must be taken on a **laptop or PC** (mobile devices and tablets are not supported).

- RDW

To apply for the drone certificate, we share the student's first name, last name, and date of birth with the RDW. RDW has its own privacy policy,

<https://www.rdw.nl/over-rdw/kwaliteits--en-servicenormen/privacyverklaring>

### **Cookies or Similar Technologies We Use**

OmniDrones BV only uses technical and functional cookies, as well as analytical cookies that do not infringe on your privacy. A cookie is a small text file that is stored on your computer, tablet, or smartphone during your first visit to this website. The cookies we use are essential for the proper technical functioning of the website and for your convenience. They ensure that the website operates correctly and remember your preference settings, for example. We also use them to optimize our website. You can opt out of cookies by configuring your internet browser not to store them. Additionally, you can delete all previously stored information through your browser settings.

### **Accessing, Modifying, or Deleting Your Data**

You have the right to access, correct, or delete your personal data. In addition, you have the right to withdraw any consent you have given for data processing or to object to the processing of your personal data by OmniDrones BV. You also have the right to data portability.

This means that you can submit a request to us to have the personal data we hold about you sent to you or to another organization specified by you.

personal data we hold about you in a computer file to you or to another organization specified by you.

You can send a request for access, correction, deletion, or transfer of your personal data, or a request to withdraw your consent or object to the processing of your personal data, to [info@omnidrones.nl](mailto:info@omnidrones.nl).

To ensure that the request has been made by you, we ask that you include a copy of your identity document with your request. In this copy, please black out your photo, MRZ (machine readable zone – the strip with numbers at the bottom of your passport), passport number, and Citizen Service Number (BSN) to protect your privacy.

We will respond to your request as quickly as possible, but within four weeks at the latest.

OmniDrones BV also wishes to inform you that you have the right to file a complaint with the national supervisory authority, the Dutch Data Protection Authority (Autoriteit Persoonsgegevens), via the following link:

<https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

### **How We Secure Personal Data**

OmniDrones BV takes the protection of your data seriously and implements appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure, and unauthorized alterations.

If you believe that your data is not properly secured or if there are signs of misuse, please contact our customer service or reach out via [info@omnidrones.nl](mailto:info@omnidrones.nl).